

How to Read Your Bill



Gas Leak? Call Atlanta Gas Light
770-907-4321 or 1-877-427-4321

JOHN Q SAMPLE
111 SOME NICE PL
FAIRBURN GA 30213-6060

Service Location: 111 SOME NICE PL
Phone Number: (770) 555-1234

Message Center: We are happy to have you as a customer.

A

Bill Type: Normal

Questions? Call Us
770-502-0226 or 1-877-746-4362

Customer Service
Monday – Friday, 8:00 a.m. to 5:00 p.m.
www.truenaturalgas.com

Rate Plan: Variable
Rate Plan Expiration: N/A

Your Account Number	Statement Date	Total Due Now	Due Date
12345678902	03/02/2011	\$513.37	03/22/2011

Explanation of Charges

Previous Balance	\$253.69
Payments Received on 02/20/2011	-\$160.00
Previous Unpaid Balance	\$253.69

Current Charges

Gas Charges	\$203.52
AGL Base Charge for March	\$33.22
Customer Charge	\$5.95
Sales Tax	\$16.99
Total Gas Charges	\$259.68

Total Current Charges \$259.68

Total Amount Due \$513.37

After Due Date Pay \$523.37
Current bill due date does not apply to previous balance due date.

Calculation of Gas Charges

Begin Read	End Read	CFFs Used	Therm Factor	Therms Used	Price Per Therm	Gas Charge
3240	3448	= 208	x 1.017000	= 212.000	x 0.9600000	= \$203.52

AGL Number	DDDC Factor	AGL Meter Number	Service From	Service To	Days of Service
1234567890	1.792	123456789012	01/08/2011	02/07/2011	30

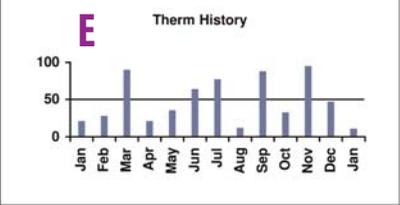
Payment options include:

Automatic Bank Draft	Credit Card
Automatic Credit Card Draft	E-Check
Phone	Internet

Late Payment Notice: If payment is not made by the due date, balances on gas accounts will incur the greater of a 1.5% or \$10.00 service charge.

Return Check Fee: Account will be charged a \$25.00 fee if your check is returned from the bank unpaid.

Therm History



A. Message Center

Watch for important reminders from your gas company.

B. Account Details

This section provides details concerning the service location, billing information, energy cost, taxes and any additional services or charges.

C. Explanation of Charges

Information concerning previous payments, payments received and any past due amounts. This area may also include a disconnect date for any past due amounts.

D. Current Charges

The detailed information about the gas usage for the current service period, Atlanta

Gas Light base charges and any additional costs.

E. Therm Use Chart

A summary of your therm usage for the past 13 months.

F. Total Current Charges

Your total charges for the service period including the amount you owe for gas usage, any additional service, adjustments (credit or debits), state and local taxes and any additional charges.

G. Calculation of Gas Charges

Includes details concerning gas usage, meter and meter reading information and calculation of current gas charges.

Levelized Billing

A. Bill Summary

If you are enrolled in our Levelized Billing program, the bill summary section of your bill will appear as shown here.

You will now be able to view accumulated balances, payments received and current charges, eliminating confusion over the real cost of service each month.

Your Account Number	Statement Date
999999999	02/28/2011

Explanation of Charges	
Previous Levelized Account Balance	\$211.51
Payments Received	-\$110.00
Total Current Charges	\$170.97
Current Levelized Account Balance	\$272.48

Total Current Charges \$170.97

Total Levelized Amount Due \$114.00