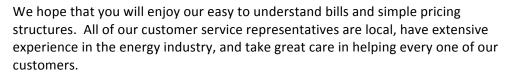
True Natural Gas

807 Collinsworth Road, Palmetto, Georgia 30268

Telephone 770-502-0226 Facsimile 770-251-9788 http://www.truenaturalgas.com

Dear Valued Customer:

Welcome to True Natural Gas. We are one of Georgia's original natural gas marketers and have the distinction of consistently being rated for exceptional customer service and competitive rates.



If you selected our variable rate program, please know that the per-therm cost of your natural gas will fluctuate with market conditions. If you opted for our fixed rate program, your per-therm cost will be locked in for the length of your contract, and you will be notified when your contract is due for renewal. If you have any questions about your plan or your bill, please contact one of our customer service representatives and they will be happy to help you.

You will be receiving some of the most competitively priced natural gas service in Georgia. But we also want to help you save more money through energy conservation so we offer a number of suggestions on this web site that include tips on setting your thermostat and insulating your home.

We're glad that you selected True Natural Gas, and we appreciate you as a customer. Our entire team of energy professionals looks forward to serving you for many years to come.

Warmest regards,

Dan Hart
President and CEO
True Natural Gas

