

True Natural Gas

807 Collinsworth Road, Palmetto, Georgia 30268

Telephone 770-502-0226

Facsimile 770-251-9788

<http://www.truenaturalgas.com>

Dear Valued Customer:

Welcome to True Natural Gas. We are one of Georgia's original natural gas marketers and have the distinction of consistently being rated for exceptional customer service and competitive rates.



We hope that you will enjoy our easy to understand bills and simple pricing structures. All of our customer service representatives are local, have extensive experience in the energy industry, and take great care in helping every one of our customers.

If you selected our variable rate program, please know that the per-therm cost of your natural gas will fluctuate with market conditions. If you opted for our fixed rate program, your per-therm cost will be locked in for the length of your contract, and you will be notified when your contract is due for renewal. If you have any questions about your plan or your bill, please contact one of our customer service representatives and they will be happy to help you.

You will be receiving some of the most competitively priced natural gas service in Georgia. But we also want to help you save more money through energy conservation so we offer a number of suggestions on this web site that include tips on setting your thermostat and insulating your home.

We're glad that you selected True Natural Gas, and we appreciate you as a customer. Our entire team of energy professionals looks forward to serving you for many years to come.

Warmest regards,

Dan Hart
President and CEO
True Natural Gas

Officers Daniel N. Hart, *President/Chief Executive Officer*, Phyllis P. Bunday, CPA, *Chief Financial Officer*

Directors Neal Shepard, *Chairman*, Lee Hunter, *Vice Chairman*, Chuck Johnson, *Secretary-Treasurer*, Elaine Gaillard, Jim Fulton, Elwood Thompson, Tony Sinclair, Dwight Ellison